

INTERNATIONAL SEARCH REPORT

Intern. Application No
 PCT/GB2004/004970

A. CLASSIFICATION OF SUBJECT MATTER
 IPC 7 H04Q7/38 H04M3/523 H04M3/533

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
 IPC 7 H04Q H04M G10L

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data, PAJ, INSPEC

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 6 075 844 A (GOLDBERG ET AL) 13 June 2000 (2000-06-13) abstract column 3, line 29 – line 34 column 3, line 45 – line 52 column 3, line 57 – line 59 column 4, line 20 – line 28 column 4, line 60 – line 63 column 5, line 58 – column 6, line 35 idem	1-3,5, 7-13,15, 17,18
Y	US 2003/109247 A1 (LINDGREN TOBIAS ET AL) 12 June 2003 (2003-06-12) abstract	4,6,14, 16
Y	US 2003/109247 A1 (LINDGREN TOBIAS ET AL) 12 June 2003 (2003-06-12) abstract	4,14
		-/-

Further documents are listed in the continuation of box C.

Patent family members are listed in annex.

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X document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

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Date of the actual completion of the international search

23 February 2005

Date of mailing of the international search report

02/03/2005

Name and mailing address of the ISA

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C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 2003/191639 A1 (MAZZA SAM) 9 October 2003 (2003-10-09) abstract paragraphs '0024!, '0031!, '0032! figure 3 -----	6,16
A	KELLNER A ET AL: "Strategies for name recognition in automatic directory assistance systems" INTERACTIVE VOICE TECHNOLOGY FOR TELECOMMUNICATIONS APPLICATIONS, 1998. IVTTA '98. PROCEEDINGS. 1998 IEEE 4TH WORKSHOP TORINO, ITALY 29-30 SEPT. 1998, NEW YORK, NY, USA, IEEE, US, 29 September 1998 (1998-09-29), XP002264883 ISBN: 0-7803-5028-6 paragraph 'II.D! -----	2,3,12, 13
A	US 6 556 671 B1 (BEAUVOIS ALEXANDRE) 29 April 2003 (2003-04-29) column 2, line 36 - line 47 column 4, line 23 - line 34 column 8, line 56 - column 9, line 3 -----	1,6,11, 16

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